Feedback on Tech Assistance

Dear [Recipient's Name],

We hope this message finds you well. We appreciate your recent engagement with our technical assistance services and value your feedback.

Your insights are crucial in helping us improve our support and services. Please take a few moments to answer the following questions:

1. How would you rate your overall experience with our technical assistance? (1-5)
2. What specific issue were you seeking help with?
3. Was your issue resolved to your satisfaction? (Yes/No)
4. What suggestions do you have for improving our services?

Thank you for your time and feedback. It is greatly appreciated and will help us serve you better.

Sincerely,
[Your Name]
[Your Position]
[Your Organization]