

# Helpdesk Service Quality Survey

Dear [Customer Name],

Thank you for reaching out to our helpdesk service. We continually strive to improve our services and would greatly appreciate your feedback.

## Your Feedback Matters

Please take a few minutes to complete our service quality survey. Your responses will help us enhance our support services.

[Click here to access the survey](#)

### Survey Questions:

1. How satisfied were you with the service you received?
2. Was your issue resolved in a timely manner?
3. How would you rate the professionalism of our support staff?
4. Any additional comments or suggestions?

Thank you for your time and feedback!

Best regards,  
[Your Name]  
[Your Position]  
[Company Name]  
[Contact Information]