Feedback Request for Software Issues

Dear [Recipient's Name],

I hope this message finds you well. We are reaching out to you regarding your recent experience with our software, [Software Name]. Your feedback is invaluable to us, and we would like to hear about any issues you encountered during your use.

Please take a moment to provide your insights on the following:

- What specific issues did you experience?
- How did these issues affect your workflow?
- Do you have any suggestions for improvement?

Your input will greatly assist us in enhancing our product and providing a better user experience. Please reply to this email at your earliest convenience.

Thank you for your cooperation and support.

Best regards,

[Your Name] [Your Title] [Your Company] [Your Contact Information]