

Technical Support Issue Escalation

Date: [Insert Date]

To: [Recipient's Name]

Title: [Recipient's Title]

Company: [Recipient's Company]

Address: [Recipient's Address]

Dear [Recipient's Name],

I am writing to formally escalate a technical support issue that has not been resolved despite multiple attempts to seek assistance. The details of the issue are as follows:

- **Issue Summary:** [Brief description of the issue]
- **Ticket Number:** [Ticket Number]
- **Date of First Contact:** [Date]
- **Previous Communication:** [Summary of previous communications]
- **Impact on Business:** [Brief description of how the issue is impacting your business]

As this issue is critical to our operations, I respectfully ask for your immediate attention and support to expedite a resolution. Please let me know if you require any further information to assist with this escalation.

Thank you for your prompt action on this matter.

Sincerely,

[Your Name]

[Your Title]

[Your Company]

[Your Contact Information]