

Customer Experience Feedback for IT Services

Date: [Insert Date]

Dear [Recipient's Name],

We hope this message finds you well. We value your opinion and would like to hear your feedback regarding the IT services you recently received from us.

Feedback Questions

1. How satisfied were you with the IT support provided? (1-Very Unsatisfied to 5-Very Satisfied)
2. Were our staff knowledgeable and helpful? (Yes/No)
3. How quickly was your issue resolved? (Very Slowly/Quickly)
4. What improvements, if any, would you suggest?

Your feedback is crucial for us to enhance our services and provide a better experience for our customers. Please reply to this email with your responses by [Insert Deadline].

Thank you for your time and input!

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]