

Important Product Recall Notice

Dear Valued Customer,

We are reaching out to inform you of a recent recall affecting your purchase of the **Tech Product Model XYZ**.

Recall Details

We have identified a potential safety issue with this product that requires your immediate attention.

Instructions for Return

1. Please stop using the product immediately.
2. Visit our recall website at www.techcompany.com/recall to initiate the return process.
3. Follow the step-by-step instructions provided on the website.
4. Pack the product securely in its original packaging, if possible.
5. Ship the product to the address provided during the return process.

Refund Information

Upon receipt of the returned product, you will receive a full refund to the original payment method within 7-10 business days.

Contact Us

If you have any questions or concerns, please contact our customer service team at:

Email: support@techcompany.com

Phone: 1-800-123-4567

Thank you for your prompt attention to this matter.

Sincerely,

The Tech Company Team