

Complaint Regarding Freight Service Quality

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

Email: [Your Email]

Phone: [Your Phone Number]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction regarding the quality of service I received during my recent freight shipment (Tracking Number: [Insert Tracking Number]).

On [Insert Date of Service], I expected timely delivery and professional handling of my shipment. However, I encountered the following issues:

- [Issue 1: e.g., Delayed delivery]
- [Issue 2: e.g., Damaged goods]
- [Issue 3: e.g., Poor customer service]

This experience has caused significant inconvenience and disruption to my business operations. I believe that improving service quality should be a priority for your company.

I would appreciate a prompt response to this complaint, as well as any measures you are planning to implement to rectify these issues. I look forward to your reply.

Thank you for your attention to this matter.

Sincerely,

[Your Name]