

# Freight Carrier Performance Review

Date: [Insert Date]

To: [Carrier Name]

From: [Your Company Name]

Subject: Performance Review of Freight Services

Dear [Carrier Contact Name],

We appreciate your partnership and the services you provide. This letter serves as a formal review of your performance over the past [insert review period].

## Performance Metrics

- On-Time Delivery Rate: [Insert Percentage]
- Damage Rate: [Insert Percentage]
- Customer Service Response Time: [Insert Time]

## Strengths

[List specific strengths observed during the review period]

## Areas for Improvement

[List areas where performance can be improved]

## Conclusion

We value your service and look forward to working together to enhance our partnership. Please feel free to reach out to discuss this review further.

Best Regards,

[Your Name]

[Your Job Title]

[Your Company Name]

[Your Contact Information]