Freight Service Delay Notification

Dear [Customer's Name],

We regret to inform you that there has been a delay in the delivery of your freight due to [reason for delay]. We understand the importance of timely delivery and apologize for any inconvenience this may cause.

We are committed to keeping you informed, and we have revised the delivery schedule as follows:

Original Delivery Date: [Original Date]New Delivery Date: [Revised Date]

Please rest assured that we are doing everything possible to expedite the process and ensure your freight arrives safely and on time.

If you have any questions or require further assistance, please do not hesitate to contact us at [Contact Information].

Thank you for your understanding and cooperation.

Sincerely,

[Your Name]
[Your Position]
[Company Name]
[Contact Information]