

Freight Service Delay Notification

Dear [Recipient's Name],

We regret to inform you that there has been an unexpected delay in the processing of your international shipment with tracking number [Tracking Number]. This delay is due to [reason for delay, e.g., customs clearance issues, transport disruptions, etc.].

We understand the importance of your shipment and are actively working to resolve the issue. Currently, we anticipate that your shipment will be delivered by [new estimated delivery date].

We sincerely apologize for any inconvenience this may cause and appreciate your understanding in this matter. Please feel free to reach out to our customer service team at [Customer Service Phone Number] or [Customer Service Email] if you have any questions or require further assistance.

Thank you for your patience.

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]