

# Freight Service Delay Notification

Dear Valued Customer,

We hope this message finds you well. We are writing to inform you about a delay that has occurred in our freight service that may impact your shipment.

Due to [reason for delay], your scheduled delivery has been rescheduled to [new delivery date]. We understand how important it is for you to receive your goods on time, and we sincerely apologize for any inconvenience this may cause.

Please rest assured that we are doing everything possible to expedite the process and minimize the delay. We appreciate your understanding and patience during this time.

If you have any questions or need further assistance, please do not hesitate to contact our customer service team at [customer service phone number] or [customer service email].

Thank you for your continued support.

Sincerely,

[Your Company Name]

[Your Company Contact Information]