

# Freight Service Delay Notification

Dear [Customer's Name],

We are writing to inform you about an unexpected delay in the shipment of your order with tracking number [Tracking Number].

Due to [reason for delay, e.g., weather conditions, operational issues], your shipment is currently delayed and is expected to arrive later than the originally scheduled date of [Original Delivery Date]. We are actively working to resolve this issue and will keep you updated on the status of your shipment.

We understand the importance of timely delivery and apologize for any inconvenience this may cause. Please rest assured that we are doing everything possible to expedite the process.

You can track your shipment using this link: [Tracking Link]

If you have any further questions or require assistance, please do not hesitate to contact our customer service team at [Customer Service Phone Number] or [Customer Service Email].

Thank you for your understanding and patience.

Sincerely,

[Your Company Name]

[Your Company Address]

[Your Company Phone Number]