## **Annual Feedback Request**

Dear [Client's Name],

As we approach the end of the year, we want to take a moment to express our gratitude for choosing our transportation services. Your satisfaction is our top priority, and we are committed to continuously improving our services.

We would greatly appreciate your feedback regarding your experience with us this past year. Your insights will help us enhance our operations and better serve you in the future.

## **Feedback Questions**

- 1. How would you rate the quality of our transportation services?
- 2. Were our staff friendly and professional?
- 3. What areas do you think we could improve upon?
- 4. Would you consider using our services again in the future?
- 5. Any additional comments or suggestions?

Please reply to this email or fill out the <u>Feedback Form</u>. Your responses will remain confidential and will only be used for service improvement purposes.

Thank you for your time and support. We look forward to hearing from you!

Best regards, [Your Name] [Your Position] [Company Name] [Contact Information]