

# Delivery Experience Assessment

Dear [Customer's Name],

Thank you for choosing [Company Name] for your recent delivery. We value your feedback and would appreciate it if you could take a few moments to provide us with your thoughts on your delivery experience.

## Delivery Details

**Order Number:** [Order Number]

**Delivery Date:** [Delivery Date]

## Assessment Questions

1. How would you rate the timeliness of your delivery?
  - 
  - 
  - 
  - 
  -
2. Was the delivery personnel friendly and professional?
  - 
  - 
  - 
  - 
  -
3. How satisfied were you with the condition of your package upon arrival?
  - 
  - 
  - 
  - 
  -

## Additional Comments

Please share any additional comments or suggestions you may have:

We appreciate your time and feedback, which helps us improve our services. Thank you for being a valued customer.

Sincerely,

[Your Name]  
[Your Position]  
[Company Name]  
[Contact Information]