

# Logistics Provider Scoring Criteria

Date: [Insert Date]

To: [Logistics Provider Name]

From: [Your Company Name]

Subject: Scoring Criteria for Logistics Provider Evaluation

**Dear [Logistics Provider Contact Name],**

We would like to inform you about the criteria we will be using to evaluate logistics providers for our upcoming assessment. Below are the key scoring categories:

## **1. Service Reliability (25 points)**

- On-time delivery rate
- Order accuracy

## **2. Cost Efficiency (25 points)**

- Competitive pricing
- Hidden fees & Transparency

## **3. Customer Service (20 points)**

- Responsiveness
- Problem resolution

## **4. Technology Utilization (15 points)**

- Access to tracking systems
- Use of automated tools

## **5. Safety & Compliance (15 points)**

- Accident history
- Regulatory compliance

The total possible score is 100 points. We value your cooperation in this assessment process. Should you have any questions regarding the criteria, please do not hesitate to reach out.

Best regards,

[Your Name]

[Your Job Title]

[Your Company Name]

[Your Contact Information]