

Feedback on Freight Forwarding Services

Date: [Insert Date]

To: [Company Name]

From: [Your Name]

Subject: Feedback on Recent Freight Forwarding Services

Dear [Recipient's Name],

I hope this message finds you well. I am writing to provide feedback on the freight forwarding services we recently utilized from [Company Name] for our shipment on [Insert Shipment Date].

Positive Aspects:

- Timely delivery of goods.
- Well-managed documentation process.
- Professional and responsive customer service.

Areas for Improvement:

- Communication updates during transit should be more frequent.
- Clarification on customs procedures would be helpful.

Overall, we appreciate the quality of service provided and look forward to continuing our partnership. Thank you for your efforts in ensuring our shipment moved smoothly.

Best regards,

[Your Name]

[Your Job Title]

[Your Company Name]

[Your Contact Information]