

# Complaint Regarding Freight Forwarding Services

From: [Your Name]

[Your Address]

[City, State, Zip Code]

Email: [Your Email]

Phone: [Your Phone Number]

Date: [Current Date]

To: [Freight Forwarding Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction with the freight forwarding services provided by your company on [specific date]. My shipment with tracking number [Tracking Number] has encountered several issues that have caused significant delays and inconveniences.

Details of the complaint:

- Issue 1: [Describe the first issue]
- Issue 2: [Describe the second issue]
- Issue 3: [Describe the third issue, if any]

Despite multiple attempts to resolve this matter through customer support, I have not received adequate assistance or satisfactory solutions. This lack of communication and support is unacceptable.

I kindly request a prompt resolution to this matter and an explanation regarding the events leading to these issues. Additionally, I would appreciate compensation for any losses incurred due to these delays.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,  
[Your Name]