

Dear [Recipient's Name],

Thank you for participating in our recent transport service satisfaction survey. We greatly appreciate your feedback as it helps us improve our services.

We are pleased to inform you that your overall satisfaction rating was an impressive [Rating], and we noted your comments regarding [specific feedback]. Our team is committed to addressing your concerns and enhancing your experience.

Should you have any further suggestions or require assistance, please do not hesitate to reach out.

Thank you once again for your valuable input!

Sincerely,

[Your Name]
[Your Position]
[Company Name]
[Contact Information]