

Service Animal Policy

Dear Valued Guest,

Thank you for choosing to stay with us at [Hotel Name]. We want to ensure that you have a comfortable and enjoyable experience. Below are our policies regarding service animals:

Service Animal Definition

A service animal is defined as a dog that has been individually trained to do work or perform tasks for a person with a disability. Emotional support animals, therapy animals, and comfort animals are not considered service animals under the law.

Policy Overview

- Guests with service animals are welcome in all areas of the hotel where guests are normally allowed.
- Service animals must remain on a leash or harness at all times and must be under the handler's control.
- Guests are responsible for the care and supervision of their service animal during their stay.
- We ask that guests notify us in advance if they will be accompanied by a service animal.

Booking Procedure

Please inform our reservations team at the time of booking if you will be traveling with a service animal. Our team is here to assist you with any special needs or requests you may have.

Contact Information

If you have any questions regarding our service animal policy, please do not hesitate to contact us at [Hotel Phone Number] or [Hotel Email Address].

We look forward to welcoming you and your service animal to [Hotel Name]. Thank you for your understanding and cooperation!

Sincerely,

[Your Name]
[Your Position]
[Hotel Name]