

# Dear Valued Guest,

We hope this message finds you well. We are delighted to inform you that as a token of our appreciation for choosing to stay with us during the off-season, we are pleased to offer you a complimentary upgrade to a higher category of room.

Your comfort and satisfaction are our top priorities, and this upgrade allows us to show our gratitude for your patronage. We believe that you will enjoy the added amenities and space during your stay.

Please don't hesitate to reach out to our front desk team if you have any questions or require assistance regarding your stay.

Thank you once again for being a valued guest. We look forward to welcoming you soon!

Sincerely,  
[Your Hotel Name]  
[Your Contact Information]