

Escalation of Unresolved Technical Support Issue

Date: [Insert Date]

To: [Recipient's Name]
[Recipient's Title]
[Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to formally escalate my ongoing support issue that remains unresolved despite multiple attempts to get assistance from your technical support team.

Details of the Issue:

- **Customer Name:** [Your Name]
- **Account Number:** [Your Account Number]
- **Date of Initial Contact:** [Initial Contact Date]
- **Reference Ticket Number:** [Ticket Number]
- **Description of the Issue:** [Brief Description of the Issue]

Despite following the recommended steps and escalating through the available channels, my issue remains unresolved, causing significant disruption to my operations.

I would appreciate your immediate attention to this matter and a prompt resolution. Please let me know if you need any further information to facilitate the process.

Thank you for your time and assistance.

Sincerely,

[Your Name]
[Your Job Title]
[Your Company Name]
[Your Contact Information]