Technical Support Request Escalation

Date: [Insert Date]

To: [Support Team/Manager's Name]

From: [Your Name]

Subject: Escalation of Technical Support Request - [Request ID]

Dear [Support Team/Manager's Name],

I hope this message finds you well. I am writing to formally escalate my technical support request submitted on [Original Request Date], with Request ID: [Request ID]. Despite my previous communications and attempts to resolve this issue, it remains unresolved, and I am in urgent need of assistance.

Details of the issue are as follows:

- **Request ID:** [Request ID]
- **Date Submitted:** [Original Request Date]
- **Description of the Issue:** [Brief description of the issue]
- **Steps Taken:** [Summary of actions taken to resolve the issue]
- **Urgency Level:** [High/Medium/Low]

I would greatly appreciate your timely attention to this matter and guidance on any further steps I should take. Thank you for your support and understanding.

Best regards,

[Your Name]

[Your Job Title]

[Your Contact Information]

[Your Company Name]