

# Follow-up on Your Recent Stay

Dear [Guest's Name],

Thank you for choosing [Property Name] for your recent vacation. We hope you enjoyed your stay. We are writing to follow up on the incident that occurred during your visit on [Incident Date].

We take such matters seriously and are committed to ensuring the safety and satisfaction of our guests. Our team has reviewed the incident and is taking the necessary steps to prevent a reoccurrence.

If you have any additional feedback or concerns you would like to share with us, please do not hesitate to reach out. Your input is invaluable to us, and we appreciate your understanding during this time.

Once again, we thank you for your understanding, and we hope to welcome you back in the future!

Best regards,  
[Your Name]  
[Your Position]  
[Property Name]  
[Contact Information]