

# Follow-Up on Your Recent Incident Report

Dear [Guest Name],

Thank you for taking the time to report your recent experience at [Theme Park Name] on [Date of Incident]. We appreciate your feedback and are committed to ensuring the safety and enjoyment of all our guests.

We have received your incident report and would like to inform you that our team is currently reviewing the details provided. Your incident is important to us, and we are taking it very seriously.

In the meantime, if you have any additional information or if there are any further concerns you would like to discuss, please feel free to reach out to us at [Contact Information].

We value your patronage and are dedicated to maintaining a safe environment. We will be in touch soon with any updates regarding your report.

Thank you once again for your understanding and support.

Sincerely,

[Your Name]  
[Your Position]  
[Theme Park Name]  
[Contact Information]