

# Dear [Client's Name],

We hope this message finds you well. As part of our commitment to providing exceptional service, we would like to request your feedback regarding your onboarding experience with us.

Your insights are invaluable and will help us improve our processes to better serve you and our future clients. Please take a few moments to share your thoughts on the following:

- How was your overall onboarding experience?
- Were our onboarding materials and resources clear and helpful?
- How satisfied are you with the support provided during the onboarding process?
- What suggestions do you have for improving the onboarding experience?

Please respond to this email or complete the attached feedback form by [insert due date]. Thank you for your time and input.

We look forward to hearing from you!

Best regards,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]