

# Product Defect Complaint

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

To Whom It May Concern,

I am writing to formally complain about a product that I purchased from your brand, [Product Name], which I bought on [Purchase Date] from [Retailer/Website]. Unfortunately, I have experienced significant dissatisfaction with this product due to its ineffectiveness.

Upon using the product as directed, I noticed [describe specific issues, such as adverse effects, lack of results, etc.]. Despite my hopes for improvement, the results were far from what was advertised.

I have always admired your brand for its commitment to quality, and this experience was unexpected. I kindly request a full refund or a replacement for the defective product. Attached are the purchase receipt and any relevant documentation.

Thank you for addressing this matter promptly. I look forward to your response.

Sincerely,

[Your Name]