

Dispute Letter for Inaccurate Mortgage Payment Details

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Mortgage Company Name
Company Address
City, State, Zip Code

Dear [Loan Officer's Name],

I am writing to formally dispute the inaccurate mortgage payment details associated with my account (Account Number: [Your Account Number]).

Upon reviewing my recent statements, I have noticed discrepancies that need to be addressed. Specifically, [describe the inaccuracies, e.g., incorrect payment amounts, late fees charged incorrectly, etc.].

According to my records, I made the payment on [insert date], which was correctly documented, but it appears that [explain how it was reported inaccurately]. This has created confusion and may have implications for my credit report and account standing.

I request a thorough investigation into this matter. Please provide me with a written response within 30 days, detailing the findings and any corrective action taken.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]