

Subject: Resolution of Duplicate Account Issue

Dear [Customer Service Team/Account Manager],

I hope this message finds you well. I am writing to bring to your attention a concern regarding my accounts that appear to be duplicates within your system.

Upon reviewing my account details, I noticed that there are two accounts associated with my name and email address: [Account 1: specifics] and [Account 2: specifics]. I believe this may be an error as both accounts contain similar information.

I kindly request your assistance in resolving this issue by merging the two accounts or providing guidance on how I can rectify this situation. My primary account is [Primary Account Details], which I would prefer to retain.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]