

Customer Service Experience Evaluation

Date: [Insert Date]

Customer Name: [Insert Customer Name]

Order Number: [Insert Order Number]

Experience Evaluation

Dear [Customer Name],

Thank you for reaching out to us regarding your recent experience with our customer service team. We value your feedback and would like to hear about your experience in order to improve our services.

Please rate the following aspects of your experience:

- Response Time: [Excellent / Good / Fair / Poor]
- Knowledge of Staff: [Excellent / Good / Fair / Poor]
- Friendliness of Staff: [Excellent / Good / Fair / Poor]
- Resolution of Issue: [Excellent / Good / Fair / Poor]

Additional Comments:

[Insert any additional comments or suggestions here]

We appreciate your time and feedback. If you have any further concerns or would like to discuss your experience in more detail, please do not hesitate to contact us.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]