

Notification of Subscription Billing Discrepancy

Dear [Customer's Name],

We hope this message finds you well. We are writing to inform you of a discrepancy that has occurred with your recent subscription billing.

Please note that on [date], our system detected an inconsistency regarding your billing amount for the subscription plan [subscription name]. The amount charged was [incorrect amount], whereas your usual billing amount should be [correct amount].

We sincerely apologize for any inconvenience this may have caused and are actively working to rectify this issue. The corrected billing amount will be applied in the next billing cycle.

If you have any questions or concerns regarding this matter, please do not hesitate to contact our support team at [support email] or [support phone number].

Thank you for your understanding and continuous support.

Best regards,

[Your Company Name]

[Your Company Contact Information]