

Notification of Incorrect Subscription Deduction

Dear [Customer Name],

We hope this message finds you well. We are writing to inform you of an issue regarding your recent subscription payment.

It has come to our attention that an incorrect amount of [Incorrect Amount] was deducted from your account on [Date]. The correct subscription fee should be [Correct Amount].

We sincerely apologize for any inconvenience this may have caused and are taking immediate steps to rectify the situation. A refund of the difference will be processed to your account within [Time Frame].

If you have any questions or require further assistance, please do not hesitate to reach out to our customer support team at [Contact Information].

Thank you for your understanding.

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Company Contact Information]