

# **Subject: Follow-Up on Subscription Billing Error**

Dear [Customer Service Team/Support Team],

I hope this message finds you well. I am writing to follow up on my previous communication regarding an error in my subscription billing for account [Your Account Number/Email].

On [Date of Original Inquiry], I reached out regarding the billing discrepancy that I noticed on my statement. As of today, I have not yet received a response. I would appreciate any updates you could provide on the status of my inquiry.

Please let me know if you require any further information from my side to expedite the resolution process.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,  
[Your Name]  
[Your Contact Information]