Complaint Regarding Access Issues to Online Magazine

Date: [Insert Date]

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]

[Recipient Name] [Magazine Name] [Magazine Address] [City, State, Zip Code]

Dear [Recipient Name],

I am writing to express my dissatisfaction with the ongoing access issues I have been experiencing with [Magazine Name]. Despite being a subscriber since [Insert Date], I have frequently encountered problems when attempting to access the digital content.

These issues have included [briefly describe issues, e.g., "frequent error messages," "inability to log in," etc.]. I have tried various troubleshooting steps suggested on your website, but unfortunately, the problem persists.

I value the content provided by your magazine and wish to continue my subscription. However, these access issues are causing significant inconvenience, and I would appreciate your prompt attention to resolving this matter.

Thank you for your understanding. I look forward to your swift response.

Sincerely,

[Your Name]