Recurring Subscription Payment Inquiry

Dear [Customer Service Team/Specific Name],

I hope this message finds you well. I am writing to inquire about the recurring subscription payments for my account ([Your Account Number/Email]). I have noticed some discrepancies and would appreciate your assistance in clarifying the following:

- Payment amount: [State the expected amount]
- Payment frequency: [State the expected frequency]
- Start date of the subscription: [State date]

Additionally, I would like to confirm that my payment method is still valid and up-to-date to ensure uninterrupted service.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,
[Your Name]
[Your Contact Information]