Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date
Customer Service
Company Name
Company Address
City, State, Zip Code
Dear Customer Service,
I am writing to formally dispute an unauthorized subscription charge that was processed on [date] for the amount of [amount]. I have not authorized this subscription and would like to request a cancellation and full refund.
The details of the transaction are as follows:
<ul> <li>Transaction ID: [Transaction ID]</li> <li>Date of Charge: [Date]</li> <li>Amount Charged: [Amount]</li> </ul>
I believe this charge is in error, as I have not signed up for any subscription services related to your company. I kindly ask you to investigate this matter and rectify it at your earliest convenience. Enclosed are any relevant documents and evidence regarding this transaction.
I appreciate your prompt attention to this matter and look forward to your response.
Sincerely,
[Your Name]