

# Complaint About Unapproved Subscription Enrollment

Your Name  
Your Address  
City, State, Zip Code  
Email Address  
Phone Number  
Date: [Insert Date]

Customer Service Department  
[Company Name]  
[Company Address]  
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my complaint regarding an unapproved enrollment in a subscription service associated with [Company Name]. On [insert date], I noticed a charge on my account for a service that I never authorized or subscribed to.

Despite my efforts to resolve this issue by contacting your support team on [insert date], I have not received a satisfactory response. This unexpected charge not only raises concerns about my account security but also reflects poorly on your company's practices.

I kindly request that you investigate this matter promptly. I expect a full refund for the unapproved charge, as well as confirmation that my account has been secured against any unauthorized access.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,  
[Your Name]