

# Notification of Access Issue

Dear [Recipient's Name],

We are reaching out to inform you that we have detected an access issue related to your account.

It appears that you may have lost your subscription password, which is preventing you from accessing your account.

To regain access, please follow these steps:

1. Visit our password recovery page at [Recovery Page Link].
2. Enter your registered email address.
3. Follow the instructions in the email you receive to reset your password.

If you need further assistance, feel free to contact our support team at [Support Email/Phone Number].

Thank you for your understanding.

Sincerely,  
[Your Company Name]