

**Dear [Customer's Name],**

We hope this message finds you well. We are reaching out to inform you of a delay in the delivery of your recent subscription order.

We sincerely apologize for any inconvenience this may have caused and would like to understand your experience with this issue better. Your feedback is invaluable to us as we strive to improve our services.

**Please take a moment to share your thoughts:**

[Click here to provide your feedback](#)

Thank you for your understanding and support.

Best regards,  
[Your Company Name]  
[Contact Information]