

# Subject: Apology for Delayed Subscription Delivery

Dear [Customer's Name],

We hope this message finds you well. We are writing to sincerely apologize for the delay in the delivery of your subscription to [Subscription Service].

We understand how important it is for you to receive your subscription on time, and we regret any inconvenience this may have caused you. Unfortunately, due to [brief explanation of the reason for the delay], your order has been delayed.

We are actively working to resolve this issue and expect your subscription to be delivered by [new estimated delivery date]. We appreciate your patience and understanding during this time.

As a token of our appreciation for your continued support, we would like to offer you [mention any compensation, if applicable].

If you have any questions or concerns, please do not hesitate to reach out to our customer support team at [contact information].

Thank you for your understanding.

Best regards,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]