Dear [Customer's Name],

Thank you for reaching out to us regarding your recent inquiry. We appreciate your patience while we addressed your concerns.

I just wanted to follow up and see if your issue has been resolved to your satisfaction. If you need any further assistance or if there's anything else we can help you with, please do not hesitate to let us know.

Your feedback is invaluable to us, and we strive to provide the best service possible.

Thank you for choosing [Company Name]!

Best regards,

[Your Name] [Your Position] [Company Name] [Contact Information]