

We're Sorry for the Service Interruption

Dear [Customer's Name],

We sincerely apologize for the recent interruption in our service. We understand how important our service is to you and the inconvenience this has caused.

Our team has been working diligently to resolve the issue, and we are committed to ensuring that this does not happen again in the future. We appreciate your patience and understanding during this time.

As a token of our apology, we would like to offer you [insert offer, e.g., a discount, free month, etc.]. Please use the code [insert code] at your next billing cycle.

Thank you for being a valued subscriber. If you have any questions or concerns, please feel free to reach out to our support team.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Contact Information]