

We Apologize for the Inconvenience

Dear [Customer Name],

We are reaching out to sincerely apologize for the incorrect account information associated with your subscription service. We understand how important it is for our customers to have accurate and up-to-date information.

Please rest assured that we have taken immediate steps to rectify this issue. Your account details have been corrected, and we are implementing additional measures to prevent this from happening in the future.

As a token of our apology, we would like to offer you [compensation offer, e.g., a discount, a free month, etc.]. We value your trust and appreciate your understanding as we worked to resolve this matter.

If you have any further questions or concerns, please do not hesitate to contact us at [customer service contact information].

Thank you for your continued support.

Sincerely,

[Your Name]

[Your Title]

[Company Name]