

Repair Service Update

Dear [Customer Name],

We hope this message finds you well. We wanted to provide you with an update regarding the repair service for your [item/service].

The repair process is currently [status, e.g., in progress, completed, awaiting parts]. We expect to [provide an estimate of time, e.g., complete the repair by DATE].

If you have any questions or require further assistance, please do not hesitate to contact us at [contact information].

Thank you for your patience and understanding.

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Company Contact Information]