Notification of Misplaced Delivery

Date: [Insert Date]

Dear [Customer's Name],

We hope this message finds you well. We are reaching out to inform you that there has been a mistake in the delivery of your recent order #[Insert Order Number]. It appears that your package has been misplaced and delivered to an incorrect address.

Please rest assured that we are actively working to locate your package and rectify this situation as quickly as possible. We appreciate your patience and understanding during this time.

If you have any questions or need further assistance, please do not hesitate to contact our customer service team at [Insert Contact Information].

Thank you for your understanding.

Sincerely,

[Your Name][Your Position][Company Name][Company Contact Information]