## **Delivery Experience Feedback Inquiry**

Dear [Customer's Name],

We hope this message finds you well. We are reaching out to gather your feedback regarding your recent delivery experience with us on [Delivery Date]. Your opinion is valuable to us and helps us improve our services.

We would appreciate it if you could take a few moments to answer the following questions:

- How satisfied were you with the overall delivery process?
- Did the delivery arrive on time?
- Were the delivery personnel courteous and professional?
- Was the package in good condition upon arrival?
- Any additional comments or suggestions?

Your insights will aid us in enhancing our service quality. Thank you for your time and support!

Sincerely, [Your Name] [Your Position] [Company Name] [Contact Information]