

Update on Your Order

Dear [Customer Name],

Thank you for your continued patience as we work to fulfill your order #[Order Number]. We wanted to provide you with an update regarding the backordered product you purchased.

As of today, we are expecting to receive the shipment of [Product Name] by [Estimated Date]. We understand how important this item is to you and are doing everything we can to expedite the process.

Once the product arrives, we will ship it to you immediately and provide you with tracking information. If you have any questions or would like to discuss this further, please feel free to reach out to our customer service team.

We truly appreciate your understanding and support during this time.

Best regards,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]