

Backorder Resolution Timeline Notification

Dear [Customer's Name],

Thank you for your patience regarding your recent order with us. We want to keep you informed about the status of your backorder for the item **[Item Name]**.

Resolution Timeline

- **Order Date:** [Order Date]
- **Expected Restock Date:** [Restock Date]
- **Estimated Shipping Date:** [Shipping Date]

We are actively working to resolve this backorder issue, and we will keep you updated if there are any changes to this timeline. If you have any questions or concerns, please do not hesitate to reach out to our customer service team at [Customer Service Email/Phone Number].

We appreciate your understanding and support.

Sincerely,

[Your Name]

[Your Position]

[Company Name]