Dear [Recipient's Name],

I hope this message finds you well. We are reaching out to gain your insights regarding your recent purchase of [Product Name] on [Purchase Date]. Your satisfaction is important to us, and we would appreciate it if you could take a moment to share your feedback.

Specifically, we would like to know:

- How satisfied are you with the product?
- Did the product meet your expectations?
- Are there any improvements or changes you would suggest?

Your input is invaluable to us as we strive to enhance our products and services. Please let us know if you would be willing to respond by [Response Deadline].

Thank you for your time and feedback.

Best regards, [Your Name] [Your Position] [Your Company] [Contact Information]