Follow-Up on Unresolved Technical Issue

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up regarding the technical issue I reported on [date of initial report] concerning [brief description of the issue].

As of today, I have not yet received a resolution, and the issue continues to impact my work. I would greatly appreciate any updates you may have or if there's anything further I can provide to assist in resolving this matter.

Thank you for your attention to this issue. I look forward to your prompt response.

Best regards,

[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]