Order Processing Delay Confirmation

Dear [Customer Name],

We would like to inform you that your order #[Order Number] is experiencing a delay in processing. We sincerely apologize for any inconvenience this may cause.

We are currently working to resolve the issue and expect to have your order processed by [Expected Resolution Date]. We appreciate your patience and understanding during this time.

If you have any questions or need further assistance, please do not hesitate to contact our customer service team at [Customer Service Email or Phone Number].

Thank you for your understanding.

Sincerely,
[Your Company Name]
[Your Company Contact Information]